Notice on the exclusion of the right of withdrawal for custom-made goods

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For contracts for the delivery of goods that are **not prefabricated** and whose production is determined by an **individual selection or specification by the consumer**, or that are **clearly tailored to the personal needs of the consumer**, there is generally **no statutory right of withdrawal**. The legal basis is § 312g (2) no. 1 of the German Civil Code (BGB).

This applies in particular to custom-made:

furniture, lockers, cabinets, built-in furniture, shelving systems, worktops, panelling and comparable special designs.

Custom manufacture may arise in particular from customer-specific specifications regarding dimensions, layout, material, colour, decor, surface, equipment, fittings, locking systems, drill holes, cut-outs, fixing points or other individual design features.

No subsequent expiry

Where the statutory requirements are met, the right of withdrawal **does not exist from the outset**. This is therefore not a case in which an initially existing right of withdrawal only expires when production starts or is completed.

Statutory warranty rights

The exclusion of the right of withdrawal does not affect the statutory **rights in respect of defects and warranty**.

Confirmation by the consumer

☐ I confirm that the goods ordered will be manufactured according to my individual specifications or are clearly tailored to my personal requirements.

☐ I acknowledge that, where the statutory requirements are met, I have **no statutory right of withdrawal pursuant to § 312g (2) no. 1 BGB**.

☐ I am aware that my statutory rights in respect of defects and warranty remain unaffected.