Withdrawal notice for goods with installation

Version: September 2026

This version is intended for contracts in which **the delivery of goods is the main focus and installation or set-up is added as a supplement**.

For uniform work services, such as a complete electrical installation including supplied and installed components, WB-01 is generally the more appropriate assignment.

Right of withdrawal

You have the right to withdraw from this contract within **fourteen days** without giving any reason.

For a contract mainly aimed at the delivery of goods, the withdrawal period generally begins when you take possession of the goods.

Consequences of withdrawal

In the event of an effective withdrawal, we will refund the payments received from you in accordance with the statutory provisions.

The return or sending back of the goods is governed by the statutory rules for goods.

Installation or set-up services already performed

If you have expressly requested that **iM Group** begin a separately remunerated installation or set-up service during the withdrawal period, compensation may be owed for the service already provided in the event of a later withdrawal, provided the statutory requirements are met.

Declaration on early start of installation

☐ I expressly request that **idea MEDIA Services GmbH (iM Group)** begin the agreed installation or set-up service before the end of the withdrawal period.

☐ I confirm that I am aware that, in the event of withdrawal, I may have to pay compensation for installation or set-up services already provided up to that point.